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Pluralistic ignorance

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In social psychology, **pluralistic ignorance** (also known as a **collective illusion** or **collective delusion**)[1] is a situation in which a majority of individuals privately reject a behavioral norm, but publicly conform to it because they incorrectly believe others support the norm.[2][3] In such cases, many people in a group may go along with a view they do not hold because they think, incorrectly, that others around them support it. This can create a self-reinforcing cycle in which no individual expresses opposition and a given topic is wrongly perceived to be the majority position, or the majority position is widely misunderstood to be a minority position.[4][5]

Pluralistic ignorance can arise in different ways. An individual may misjudge overall perceptions of a topic due to fear, embarrassment, social desirability, or social inhibition. Individuals may also misinterpret collective illusions when they fear backlash for holding beliefs they think differ from society's beliefs.[6] From a group-level perspective, divergence between public behavior and private opinion can result from conservative lags (divergence in which public opinion changes in behavior, liberal lags (change in behavior without change in opinion), and social identities (conforming to societal expectations of behavior that may not reflect individuals' true beliefs).[7][8]

Pluralistic ignorance research describes the coincidence of a belief with inaccurate perceptions, not the process by which those inaccurate perceptions are formed. Related phenomena, such as the spiral of silence and false consensus effect, demonstrate the dynamics of perception and can contribute to inaccurate assumptions of others' opinions.

History [edit]

Floyd Allport first observed the phenomenon of "liberal attitudes behavior inconsistency" in 1924, observing society's tendency to conform to social norms at a large scale even in the absence of personal agreement with those norms.[9] In an effort to explain this inconsistency, Allport proposed that individuals often do not act on personal convictions unless they believe those convictions are shared by the majority of their peers.[10] In Allport's 1933 book, *Institutional Attitudes: A Report of the Syracuse University Research Institute*, co-written with his student Daniel Katz, the term "pluralistic ignorance" was used for the first time.[11]

Allport and his students Daniel Katz and Richard Schanck produced studies of attitude change, racial stereotyping, and prejudice, and their pursuit of connections between individual psychology and social systems helped to found the field of organizational psychology.[12][13]

Further behavioral, economic, and social-psychology research was conducted by Todd Rose, who adapted for the contemporary era the concepts of "pluralistic ignorance" and "collective illusions". Despite assumption of utter ignorance, Rose's research illustrates, the contexts that using either term refers to the same phenomenon, and that such systems can perpetuate misperceptions and misbeliefs as true.[14][15]

Although social psychologists such as Allport and Katz initiated the development of the concept, work on pluralistic ignorance has been conducted mostly by sociologists and political science researchers.[16] This shift, in part, has been attributed to laboratory experiments—the primary research method of social psychology—being considered insufficient for studying contextual influences and dynamics and norms.[17]

Though Allport was the first person to bring wider attention to pluralistic ignorance, his analysis of this phenomenon was strictly at the individual level.[18] He strongly disagreed with expanding the discussion to the group level, involving the concept of shared cognition.[19] This individual-level focus ultimately led to his theory's decline.[20]

This is not a consensus view.[21] Some researchers, such as Deborah Prentice and Dale Miller, argue that pluralistic ignorance can exist with groups' acceptance and internalization of norms.[22] Prentice and Miller's 1993 study of undergraduate drinking norms at Princeton University found that, on average, individuals' comfort with campus drinking practices was lower than what they believed to be the average. In one subset of experiments, the two researchers found a difference between individuals' personal attitudes and their perceptions of others' opinions, with the latter being more permissive.[23] Prentice and Miller's research has been criticized for its methodology and for misinterpretation of its findings.[24][25]

Additional research has found pluralistic ignorance arises from both micro-scale and those who abstain. Examples include beliefs about traditional norms such as gambling, smoking and drinking, as well as lifestyles such as vegetarianism.[26] The latter illustrates that pluralistic ignorance can also be a factor in the process of unfolding social networks, not exclusively from cognitive dissonance, indicating multiple pathways for its emergence.

Research [edit]

Prentice and Miller conducted a study on pluralistic ignorance, examining individuals' beliefs on alcohol use and their estimates of peers' attitudes.[27] They found that, on average, individuals' comfort with campus drinking practices was lower than what they believed to be the average. In one subset of experiments, the two researchers found a difference between individuals' personal attitudes and their perceptions of others' opinions, with the latter being more permissive. This pattern was consistent across men and women over the semester. Among men, private attitudes shifted toward the perceived norm, consistent with cognitive dissonance, whereas women remained in comparable shifts. Additionally, the discrepancy between individuals' beliefs and perceived norms was consistent across all campus residences. Although the perceived norm became more defined over time, individuals' beliefs with feelings of isolation and alienation from others' perceptions, and the perceived group beliefs, a pattern characteristic of pluralistic ignorance. Overall, the study's findings indicate that pluralistic ignorance can persist even when individuals' beliefs do not change over the semester, even though actual comfort levels were similar.

Additional research has found pluralistic ignorance arises from both micro-scale and those who abstain. Examples include beliefs about traditional norms such as gambling, smoking and drinking, as well as lifestyles such as vegetarianism.[28] The latter illustrates that pluralistic ignorance can also be a factor in the process of unfolding social networks, not exclusively from cognitive dissonance, indicating multiple pathways for its emergence.

Applications [edit]

Racial segregation in the United States [edit]

Pluralistic ignorance has been cited as exacerbating support for racial segregation in the United States. It has also been proposed as a reason for the Bracey support that has been voiced by the Communist Party of the Soviet Union in power, as many opposed the regime but assumed that others supported it, paving the way for the regime's eventual move to voice their opposition.[29]

Alcohol consumption on college campuses [edit]

Another case concerns campus drinking in countries where alcohol use is prevalent at colleges and universities. Students drink at exorbitant rates and perceive others as drinking at similar levels. Many drink to excess on a routine basis. The high visibility of heavy drinking, combined with reluctance to show any public concern or disapproval, gives rise to pluralistic ignorance. Many students are in fact more private and more non-conformative with this behavior than they themselves feel.[30]

"The Emperor's New Clothes" fairy tale [edit]

Hans Christian Andersen's fairy tale "The Emperor's New Clothes"[31] is a famed case of pluralistic ignorance. In the story, two con artists claim to make the finest clothes, said to be invisible to those unworthy or foolish. Out of fear of appearing unworthy, everyone in the town praises the clothes. It is only when the emperor is not wearing any clothes, prompting others to acknowledge the truth, [citation needed]

Research found that 40–50% of Americans underestimate support for climate change climate change mitigation policies and climate-concern among fellow Americans. While 65–80% Americans support these policies, Americans estimate the prevalence to be 37–40%—nearly half as much. Researchers have called this misperception "pluralistic ignorance" and "false consensus".[32][33][34]

Public concern for climate change [edit]

Pluralistic ignorance has been cited to explain why large majorities of the public remain unconcerned about climate change—while solid majorities in the United States and the United Kingdom report concern, many people mistakenly believe they are in the minority.[35][36] For multiple studies, about 80–90 percent of the world's people want governments to do more to address climate change and nearly two-thirds support action that would cost them personally, but most think they are the minority, believing that only ~30% support stronger climate actions.[37] It has been suggested that pollution-intensive industries contribute to this misunderstanding of public support for climate solutions.[38][39] For example, in the U.S., support for pollution pricing is high,[37][40] yet public opinion of the industry is not a consensus view.[41]

A common illustration of pluralistic ignorance is the hypothetical which, a majority of individuals privately reject a behavioral norm, but publicly conform to it because they incorrectly believe others support the norm.[42]

Tulip mania of 1634 [edit]

Tulip mania has been cited as an example of how investors can be swept up in financial frenzy due to collective illusion. Members of the Dutch elite pursued unique cultivars of tulips, driving up prices and creating a speculative bubble.[43]

Women working outside the home in Saudi Arabia [edit]

A 2020 study found that the vast majority of young married men in Saudi Arabia privately support women working outside the home but substantially underestimate how widely others share that view. When informed of the high level of support, men were more likely to help their wives obtain jobs.[44]

Causes of divergence in public vs. private opinion [edit]

Pluralistic ignorance can arise from several aspects of human interaction. At the group level, three key causes are presented:

Conservative lag [edit]

The conservative lag is the most common cause of pluralistic ignorance and has been labeled "conservative bias".[45][46] It refers to a change in attitudes that is not reflected by a change in behavior.[47] A frequently cited example is the civil rights movement.[48] Although there was a shift in the private opinions of White Americans toward African Americans and the practice of segregation, a shift that occurred more quickly than a change in behavior,[49] this illustrates an aspect of social change: "a society's perception of itself tends to lag behind actual changes in private opinion".[50]

Liberal lags [edit]

A liberal lag is a change in behavior that is not followed by a change in attitudes.[51] This cause is often associated with revolutions or polarizing events that alter social norms. The dissipation of the shift in French public support for the Church in the 19th century after Napoleon's defeat remained the same, and the sexual revolution in United States during the 1960s and 1970s, which brought changes in public behavior and sexual expression while personal attitudes remained consistent.[52]

Social identities [edit]

This cause focuses on the relationship between a person's social identity and their behavior in social settings. In an effort to conform to particular values, ideals, and norms, an individual's behavior may not align with their attitude or beliefs.[53] This is commonly associated with studies of gender norms, such as children choosing toys and activities that are associated with their biological gender even when they are interested in alternatives that do not fit traditional expectations.[54]

Consequences [edit]

In recent years, pluralistic ignorance has been described as a roadblock to collective action on public issues such as climate change and the COVID-19 pandemic.[55]

Another consequence is groupthink, in which small, cohesive groups make poor decisions.[56][57] A related notion is the "illusion of unanimity", where an individual believes they are the only dissenter in a group. This misperception can lead people to accept a decision they privately doubt if they think their disagreement is not shared.[58]

Perhaps the most researched consequence from an individual perspective is the bystander effect. As the group's number increases, an individual witnesses an event that prompts strong emotions but does not act because surrounding bystanders make no visible effort to intervene, giving the impression that the situation's reaction is not shared. This can result in inaction by all observers even when intervention might be appropriate.[59]

Pluralistic ignorance can also cause people to feel alienated from a group.[60] When a person's attitude appears to conflict with the perceived majority, it can become the individual "embittered" and "suspicious of those around them".[61] It may motivate seeking out ingested the perceived majority view or withdrawing.[62] This can also lead to individuals conform to speech and behavior, potentially even changing personal convictions to align with what they perceive as appropriate opinions.[63]

Related phenomena [edit]

False consensus effect [edit]

Pluralistic ignorance can be compared with the false consensus effect. In pluralistic ignorance, people privately reject but publicly support a norm or belief. In the false consensus effect, people wrongly assume that most others think as they do and openly share that view. For example, pluralistic ignorance may lead students to drink excessively because everyone wrongly assumes that others want them to drink, while the false consensus effect leads to the opposite mis-fact of four of interaction.[64] By contrast, a false consensus in the same setting would involve a student believing that most others dislike heavy drinking when, in fact, most like it and say so.

A study by Ross, Greene, and House used brief questionnaires with Stanford undergraduates to examine the false consensus effect.[65] Participants recorded the choice they would make in a social-conflict situation and subsequently asked "people in general" would do, considering traits such as shyness, cooperativeness, trust, and adventurousness. Those who chose a given option tended to estimate that option as relatively probable for others in general. While those who rejected it called it as relatively improbable. The subjects' own choices influenced their estimates of commonness.[66] Subsequent research has replicated the false consensus effect in a wide variety of settings.[67][68][69]

False uniqueness effect [edit]

This phenomenon resembles pluralistic ignorance in that it centers on perceived differences between oneself and others, often in a self-enhancing direction.[70] People tend to view themselves as better at possessing positive traits than others.[71] Unlike pluralistic ignorance, the false uniqueness effect is primarily an individual-level phenomenon without group-dynamics precondition or outcomes.[72]

Spiral of silence [edit]

The parallel between pluralistic ignorance and the spiral of silence is how on perceived public opinion diverges from private attitudes.[73] From a social perspective, pluralistic ignorance can be fueled by widely shared misinformation from highly visible sources. Individuals may believe a loud or discrepant group dominates attention, it can appear more influential than it is.[74] As the most visible opinions are expressed publicly and repeatedly, differing views and voices are in a climate of silence, producing an illusion of consensus.[75] Pluralistic ignorance can thus contribute to the spiral of silence, and the spiral of silence persists and people who see their views as a minority (even if they are not) choose to remain silent.[76][77]

See also [edit]

- Abilene paradox
- Asch conformity experiments
- Common knowledge
- Conformity
- Die Weerde
- False consensus effect
- Gilenmal
- Groupthink
- Mutual knowledge
- Peer pressure
- Political correctness
- Prisoner's dilemma
- Preference falsification
- Silent majority
- Spiral of silence
- Social norms approach
- Stag hunt
- Thomas theorem

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